

VIJAYALAKSHMI

CONTACTS



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EDUCATION

**Dr. MGR Janaki college of
arts and science for
women**

M.Sc IT - 91 %

2018 - 2020

SKILLS

- Languages & Frameworks :
Microsoft bot framework,
C#, ASP.NET Core.
- Azure AI Service : Azure
cognitive service.
- Tools & IDEs : Visual Studio,
Git, Postman.
- DevOps : Azure DevOps.
- Beginner level : Java & SQL.
- Logical thinking & problem
solving.

CERTIFICATIONS

- Microsoft Certified: Azure
Fundamentals
- Core Java Certification

ABOUT ME

ASP.NET Core Developer with 3 years of experience in building high-performance chatbots and web applications. Proficient in Microsoft Bot Framework, Azure Cognitive Services, and ASP.NET Core, with expertise in creating secure, scalable solutions that enhance customer interactions and streamline backend processes.

EXPERIENCE

Aug - 2021 - Till date (Developer)

Sensiple Software Solutions

Project - Tryvium

Tryvium is a contact center omni-channel web application aimed at enhancing customer experience. It integrates an intelligent chatbot that handles customer support queries across multiple channels.

Responsibilities

- Developed and deployed chatbots using Microsoft Bot Framework and Azure Cognitive Services, enhancing multi-channel customer interactions with natural language processing (NLP) capabilities.
- Created and maintained ASP.NET Core applications, focusing on performance optimization, scalability, and secure integration with front-end systems and external APIs.
- Designed and implemented RESTful APIs to facilitate efficient data exchange and enable rich functionality for front-end and third-party services.
- Integrated secure JWT-based authentication and authorization mechanisms, enhancing application security.
- Performed CRUD operations.
- Managed code repositories and version control using Git and Azure DevOps.